

Access Statement For Harrow Lodge Hotel

Introduction

The Harrow Lodge hotel is a family run hotel, which has 20 bedrooms. The hotel is situated on the Cliff with sea views. The cliff lift is only 100 yards from the hotel, which will take you down to the promenade. It is a 5 minute walk from the town centre and a ten minute walk to the Old Village of Shanklin.

Pre-Arrival

- Booking confirmation will be sent prior to arrival

Arrival & Car Parking Facilities

- The hotel has its own car park which has 15 parking spaces, there is a raised curb

Main Entrance & Reception

• On entering the hotel there is 5 steps leading up in to a porched area. There is a hand rail either side of these steps. You then enter into a foyer and then through another door where there is a small step down of 4cm into the reception area. There is a short pile carpet in reception.

Public Areas - General (Internal)

• The hotel has a large bar area, again with short pile carpet. Patio doors lead out onto a decked balcony area.

Public Areas - WC

• There are three public toilets. One, of the main reception up a swerved stair case of 20 steps, turn right and next to room 1. The other two can be entered from the tea gardens through a main door and then down a step of 11cm and then a step of 12cm.

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

• The bar area is off of the reception with patio doors that lead out to a decked area with sea views. The dining can either be accessed from the main reception down 14 steps and then into the door marked dining room. There is a step down in to the dining room of 15cm. The other entrance is through the tea gardens. Again you must go down two steps the first of 11cm and then 12cm. You can then go through the restaurant area and then turn right into the dining room. Again there is a step of 15cm into the dining room.

Laundry

• Laundry service is available by arrangement with reception.

Leisure Facilities

• We currently have arranged private use of an indoor swimming pool in a hotel adjacent to the hotel at a minimal charge

Outdoor Facilities

• We have a tea room at the front of the hotel. This can be accessed from the car park down 10 steps or you can walk around to the front of the hotel and walk straight into the kiosk area.

Bedrooms

- All bedrooms at the hotel are en-suite. We have 8 bedrooms available on the ground floor, 12 on the first floor which can be accessed by stairs. There is no lift at the hotel.

Bathroom, Shower-room & WC [Ensuite or Shared]

- All rooms have their own private shower/bath, hand basin and wc.

Attractions (Displays, exhibits, rides etc.)

- As you enter the foyer of the hotel there is a shelf on the right which has literature about attractions to visit during your stay.

Grounds and Gardens

- There are no gardens at the hotel. But we do have a decked area off of the bar and also a tea room at the front of the hotel, both of which have sea views.

Contact Information

- Address: The Harrow Lodge Hotel, 31 Palmerston Road, Shanklin, Isle of Wight, PO37 6BD
- Telephone: 01983 862800
- Fax: 01983 868889
- Email: aylotta@aol.com
- Website: www.harrowlodge.co.uk
- Emergency number: Dial 200 from reception of your room or alternatively dial 01983 861148
- Local public transport numbers: Southern Vectis - 01983 562264
- Local accessible taxi numbers: Wight Knight Cars, wheelchair and pushchair access - 01983 533335
- Shanklin Medical Centre - 01983 86200
- Out of Hours Docors, Advice and Information Line- 0845 6031 007

We welcome your feedback to help us continuously improve if you have any comments please phone 01983 862800 or email aylotta@aol.com